

*Barry's 8 Track and*

# CLASSIC CAR RADIO REPAIR

## Work Order / Terms and Conditions

**NOTE !!! UNITS MUST BE PACKED EXACTLY AS SHOWN ON MY "PACKING" PAGE TO PREVENT DAMAGE TO CONTROLS. ANY UNITS ARRIVING WITH A DAMAGED CONTROL FROM IMPROPER PACKING WILL BE RETURNED UNSERVICED. THERE WILL BE NO WARNINGS.**

**DO NOT USE ANY OTHER PACKING METHOD EXCEPT MINE. REMOVE KNOBS, BRACKETS AND DECORATIVE PLASTICS. SEND ONLY THE UNIT ITSELF WITH THE TUNING DIAL LEFT IN PLACE. I AM NOT RESPONSIBLE FOR LOSS OR DAMAGE TO THESE ITEMS.**

### LIABILITIES

I accept no liabilities or responsibilities for loss or damage to knobs, brackets, mounting hardware, ground straps or plastic pieces. Faceplate with tuning dial should be left in place, though I accept no responsibility for damage from improper packing. This stated, I will not even discuss the above items after unit is returned to the customer. This condition also applies to units sent back for warranty service.

Due to the number of units wired incorrectly upon reinstallation, a video DVD of your unit operating properly on all functions will be included with your repaired unit. Customer agrees to accept this as proof that the job was performed properly and the unit was in proper working order when it left my shop. There is never any type of warranty on the output section in the case of radios repaired to original stock, and there are no discounts on any work required to repair damage caused by incorrect wiring or defective speakers.

Unless customer requests otherwise, customer's name and home state may be mentioned in my promotional You Tube videos. Ensuring that a given unit is correct for the car is the customer's responsibility. I accept no liability for failure of digital displays while unit is in my shop as such displays have exceeded their normal lifespan and can fail at any time. New replacement digital displays are not available.

In any case in which the customer chooses to cancel a job and receive a refund, customer agrees that I require up to 30 calendar days to effect such action. Refunds will be minus my return shipping cost. Once a serviced unit is sent back to the customer, no refunds are allowed and customer must send the unit back for warranty service in case of any problems. Any chargebacks while customer is in possession of parts I have installed will be considered theft across state lines and prosecution will be diligently pursued.

To prevent having conflicting information in customer's file, any changes in address or services requested require a new work order to be sent through regular mail. Such changes must be in the customer's writing, and the old work order will be discarded and replaced with the new version. Any units left in my shop for more than 30 calendar days without the customer providing payment will become property of Barry's 8 Track Repair and customer agrees to relinquish ownership.

My financial liability is limited to a full refund of monies paid, minus all expenses incurred by me. "Expenses" refers to return shipping cost and the cost of any parts or modules installed and not recovered. **Estimates of turnaround times are NOT PROMISES** and can be extremely inaccurate. **Customer must pay for expedited service if a guaranteed completion date is required.**

All boxes and packing material are discarded upon arrival at my shop. Do not send unit in its original box.

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## MY ABSOLUTE STRICTEST POLICY

**I DO NOT ALLOW CALLS OR E-MAILS FOR PROGRESS REPORTS.** My "Job Status" web page is the only means I offer for the customer to check his unit's place in line awaiting my service. **Inquiries are NOT ALLOWED, NOT EVEN ONCE, or the job will be CANCELLED** and a refund issued. In cases of a job taking longer than the customer expects, customer agrees to contact me before taking any action such as contacting the Better Business Bureau, filing any complaints or posting any negative comments on the Internet.

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## WARRANTY

My warranty is one full year from the date the serviced unit is delivered to the customer. Any previous or remaining advertising of a lifetime warranty is no longer needed as a selling point and no longer applies. My warranty covers work performed and parts replaced only. **UNITS RETURNED FOR WARRANTY SERVICE MUST BE PACKED AS SHOWN ON THE "PACKING" PAGE OF THIS WEBSITE. IF A WARRANTY UNIT IS PACKED IMPROPERLY AND ARRIVES AT MY SHOP WITH ANY DAMAGE TO THE CONTROLS, WARRANTIES ARE COMPLETELY VOID AND I AM NOT OBLIGATED TO REPAIR THE UNIT AGAIN AT ANY PRICE.**

If a discount is given on a job, the difference between the discounted rate and currently advertised rates must be paid by the customer if unit is returned for warranty service. Customer pays all shipping expenses both ways in all warranty cases.

## OTHER POLICIES

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I do not teach basic electronics. If customer needs more guidance than that contained in the paperwork and on my website, a local technician should be hired to install and connect both repaired and converted units. Full instructions are included, and assume a basic understanding of electronics and signal flow.

**I do not install used parts.** In cases where new parts are not available, the unit must be converted to modern electronics. In some cases I will build an entire new circuit to replace one in which a new part is needed but not available. This practice may incur a reasonable additional charge. On home units, I do not address issues with recording due to low demand and the easy acquisition of another recorder. I do not service tape counters due to a plastic worm gear that frequently cracks.

On conversion jobs, I do not reuse any original faders due to their limited lifespan and self-destructive design of wirewound controls. Instead, the Tone control can be used as a virtual fader control. In cases of converted radios, addressing potential problems such as engine noise, alternator whine or tire static is the customer's responsibility.

Under no circumstances will I tolerate pressure, attitude, bullying or any other efforts to speed up a job by putting it ahead of anyone else's. If a customer is unwilling to await his turn in line for service, the only option I offer is to cancel the job and issue a refund which can take up to 30 calendar days. I am not obligated to be nice to any customer who ignores policies to which he has agreed in writing.

The need for a new motor or playback head on some models will not become evident until the rest of the work is done. If a unit requires a new motor (and a new motor is not included in the advertised price), a new motor will incur an additional charge of 49.00. A new playback head will incur an additional 125.00.

### ***ATTENTION ALL CUSTOMERS:***

***OUT OF NECESSITY, MY POLICIES DO NOT ALLOW CONTACTING ME DIRECTLY FOR PROGRESS REPORTS, EITHER BY PHONE OR BY E-MAIL INQUIRY. YOU MUST VISIT MY "JOB STATUS" PAGE AS THE ONLY MEANS OF MONITORING YOUR UNIT'S PLACE IN THE LINE AWAITING MY SERVICE. PER TERMS IN THIS AGREEMENT WHICH YOU MUST SIGN, ONE SINGLE VIOLATION OF THIS POLICY WILL RESULT IN IMMEDIATE CANCELLATION OF YOUR JOB.***

***TO ALL CUSTOMERS: YOU MUST INCLUDE EVERY PAGE OF THIS DOCUMENT WITH YOUR UNIT TO AVOID BEING SUBJECT TO ANY NEW TERMS THAT MAY BECOME NECESSARY IN THE FUTURE. YOUR JOB WILL NOT PROCEED UNTIL THE WORK ORDER IS SIGNED.***

# Work Order - Individual Customer 4

Name \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_

State or Province \_\_\_\_\_

Zip or Postal Code \_\_\_\_\_

Phone \_\_\_\_\_

E-mail \_\_\_\_\_

Car Year/Make/Model \_\_\_\_\_

Type of Unit \_\_\_\_\_

Unit Model and Serial (if unknown, use any numbers or markings and their location)

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**NOTE: IF CHOOSING LEVEL ONE ECONOMY SERVICE, THERE IS NO PROMISED COMPLETION DATE AND THE ONLY OPTION FOR CHECKING JOB STATUS IS BY VISITING THE "JOB STATUS" PAGE OF MY SITE.**

**IF TIMING IS THE LEAST BIT CRITICAL, IT IS HIGHLY RECOMMENDED TO CHOOSE EITHER LEVEL TWO OR LEVEL THREE SERVICE TO ENSURE TIMELY DELIVERY TO COORDINATE WITH OTHER RESTORATION STEPS.**

# Options and Prices Worksheet

**NOTE: Prices are general and assume unit is in reasonably serviceable condition: No broken controls, no excessive rust or water damage, no major missing parts, unit is packed per instructions on my "Packing" page.**

**Prices shown are not final until I receive and can evaluate the unit for damage and serviceability. Prices include return shipping up to 25.00. Ability to repair unit RELIABLY to original stock is at MY discretion. You MUST choose a conversion option as a second choice, or continue your search for a repair shop if insisting on repair to original stock. I will not install any used parts into a customer's unit to effect "stock" repair**

**ALL PRICES SHOWN ARE FOR LEVEL ONE , NON-URGENT SERVICE**

**Please circle the price of service(s) desired**

**NOTE: CUSTOMERS WITH HOME UNITS PLEASE SKIP TO PAGE 6**

<b>Repair to Original Stock - AM RADIO (this option is not always possible) .....</b>	<b>225.00</b>
<b>Repair to Original Stock - AM-FM RADIO (this option not always possible).....</b>	<b>295.00</b>
<b>Repair to Original Stock - DELCO 8 TRACK (T-200, 4 knob) .....</b>	<b>365.00</b>
<b>Repair to Original Stock - DELCO 8 TRACK (T-400, 2 knob) .....</b>	<b>295.00</b>
<b>Repair to Original Stock - COMBINATION 8 TRACK RADIO (if possible) .....</b>	<b>395.00</b>
<b>Repair to Original Stock - AFTERMARKET COMBINATION 8 TRACK RADIO .....</b>	<b>295.00</b>

**NOTE: The option of repairing to original stock is not Always practical due to the issues of parts availability And long term reliability. For this reason, the customer Must also choose a conversion option – see next page.**

## **CONVERSION OPTIONS**

**NOTE: Options below are not available for home units**

**Basic FM Conversion and Power Upgrade to 180 watts - Radio-only unit ..... 395.00**

**FM Conversion and Power Upgrade - Combination 8 Track Radio ..... 525.00**

**FM Conversion and Power Upgrade to BOTH DELCO RADIO AND SEPARATE 8 TRACK – Includes removal of existing electronics in both units, radio conversion, new adjustable speed motor AND my special brighter-sounding tape head preamp ..... 695.00**

**Conversion WITH BLUETOOTH ..... add 125.00**

**Conversion WITH USB READER ..... add 75.00**

**Conversion WITH BLUETOOTH AND USB READER ..... add 149.00**

**Install USB Port FOR CHARGING ONLY ..... add 29.95**

**Vehicle is NOT 12 Volt Negative Ground ..... add 75.00**

**Add AUX Input (may be added to both "stock" repair AND conversions ..... No Charge**

**Add master in-out box with 4 channel preamp outs + subwoofer out and AUX in.... 29.95  
(This box will be on a 12 inch cable coming from the back of the unit)**

### **ORIGINAL CONNECTORS - OR NEW WIRING HARNESS ? (APPLIES TO CONVERSION JOBS ONLY)**

**\_\_\_\_\_ Use original connectors (power output equal to original radio)**

**\_\_\_\_\_ Install new 12-wire harness (increases power output to 180 watts)**

**NOTE: MAXIMUM OUTPUT REQUIRES 2 SEPARATE WIRES TO EACH SPEAKER WITH NO COMMON, SHARED OR GROUNDED SPEAKER WIRES and external dash mounted faders, MPX boxes and crossover boxes are no longer used.**

**\_\_\_\_\_ Add AUX input. AUX input will be a pair of RCA jacks mounted to housing.**

*In the space below, please draw a picture of 1st, 2nd and 3rd choice for AUX jacks:  
( APPLIES TO CAR UNITS ONLY )*

**LEVEL OF SERVICE DESIRED**

**NOTE: IF CHOOSING LEVEL ONE SERVICE, CUSTOMER MUST CHECK PROGRESS ONLY BY VISITING MY "JOB STATUS" PAGE. UNDER NO CIRCUMSTANCES WILL I PROVIDE INDIVIDUAL PROGRESS REPORTS, AND JOB WILL BE CANCELLED FOR ONE SINGLE VIOLATION OF THIS NECESSARY POLICY.**

*LEVEL ONE SERVICE - First come, first served - NO PROMISED SHIP DATE..... add 0.00*

*LEVEL TWO SERVICE - Guaranteed 4 week turnaround ..... add 149.00*

*LEVEL THREE SERVICE - Guaranteed 2 week turnaround ..... add 295.00*

**TOTAL PRICE CALCULATOR (APPLIES TO CAR UNITS ONLY)**

*ADD PRICES FOR TOTAL FROM RIGHT COLUMN - STOCK REPAIR IF 1ST CHOICE \_\_\_\_\_*

*ADD PRICES FOR TOTAL - IF CONVERSION IS REQUESTED OR REQUIRED \_\_\_\_\_*

# Compliance Checklist Before Sending

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Knobs, mounting hardware, decorative bezels and cowls removed?(Car units).... \_\_\_\_\_

Front panel with tuning dial left attached to unit? ..... \_\_\_\_\_

Top and bottom covers left in place? ..... \_\_\_\_\_

(Chrysler units) Track change/Eject plunger included? \_\_\_\_\_ Do you have one? \_\_\_\_\_

NOTE: If you don't have this plunger, I will fabricate a replacement at no extra charge.

Name, address and phone number MUST be affixed to the unit. Are they? \_\_\_\_\_

**DO NOT SKIP THE FOLLOWING STEP!**

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**MY METHOD OF PACKING IS NOT A SUGGESTION, IT IS A REQUIREMENT AND IS THE ONLY CONDITION UNDER WHICH I WILL ACCEPT THE JOB. REGARDLESS OF YOUR PACKING SKILLS, MY METHOD IS ONE OF MY POLICIES THAT EVERY CUSTOMER MUST FOLLOW OR WE CANNOT DO BUSINESS!**

***Is your unit packed MY WAY, using my protective sleeve, and are you aware that I will not service the unit if I don't see my protective sleeve when I open the package? \_\_\_\_\_***

***Do you agree to the Terms and Conditions stated in this document? \_\_\_\_\_***

***Signature of person paying for job \_\_\_\_\_***

***(Payment and deposit information is on the next page)***

***A deposit of 50.00 is required. These funds will be used to send the unit back (unserviced) if the unit is not packed MY WAY and any of the controls are bent or broken. The remaining funds after shipping cost cover my wasted shop time.***

***If unit is packed my way and has no damage, the deposit is applied to total.***

***If you would like to provide your credit card information instead of waiting for me to call for payment when the unit arrives, you may provide it below.***

***Card number \_\_\_\_\_***

***Expiration date \_\_\_\_\_***

***( I do not need the 3 digit security code on back of the card )***

***Please print this ENTIRE document - all choices must be in the customer's writing (or typing) and the Terms and Conditions MUST be included. This will prevent you from being held to any terms added at a later date, should that be necessary. JOB WILL NOT PROCEED WITHOUT THIS ENTIRE DOCUMENT***

***MY SHIPPING ADDRESS MAY BE USED AS SHIPPING LABEL:***

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**BARRY'S 8 TRACK/RADIO REPAIR  
4783 N. GLENROSA CIRCLE  
PRESCOTT VALLEY, AZ 86314**  
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**LAST MINUTE QUESTIONS? CALL 928-533-9666**

END

